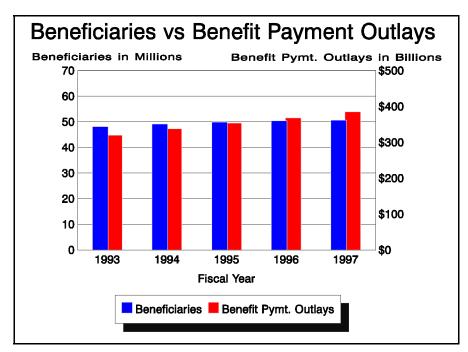


# Overview of SSA

## **Agency Profile**

Social Security is a fundamental part of American society, and the Social Security Administration (SSA) is unique among Government agencies. No other public program, and no other public-service entity, directly touches the lives of so many people with such impact. That impact is felt every single day by millions of retired and disabled workers and their dependents whose lives are made more secure by their Social Security benefit. It is felt every single day by millions of the country's most needy aged and disabled individuals who depend on their payment from Social Security.

Most elderly Americans were living in poverty in 1935 when the Social Security Act established a program to help protect aged Americans against the loss of income due to retirement. Protection for survivors of deceased retirees was added by the 1939 amendments, thus creating the OASI program. Social Security protection for workers was expanded again in 1956 to include the DI program. SSA's responsibilities were further expanded in 1969 and 1972 to include the BL program (Part B) and the SSI program, respectively. SSA's responsibilities in 1997 focused on administration of these four entitlement programs that deliver cash benefits to more than 50 million beneficiaries every month. The chart below shows the 5-year trend in the number of beneficiaries served and the benefits they receive.



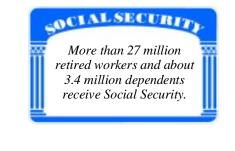
#### Observation

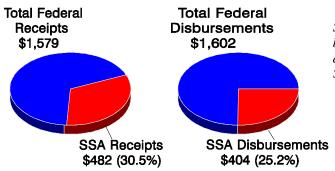
The total number of beneficiaries entitled under all SSA programs exceeds 50 million, an increase of 7.6 percent since 1993. Benefit payment outlays continue to rise faster (20.4 percent) than the number of beneficiaries as higher wage earners replace lower wage earners on the benefit rolls and cost-of-living adjustments raise benefit levels due to increases in the Consumer Price Index.

#### **SSA's Federal Share**

#### Fiscal Year 1997

(Dollars in Billions)





SSA's programs accounted for 25.2 percent (\$404 billion) of the \$1.6 trillion in Federal expenditures during FY 1997 and were 5.6 percent of the nation's \$7.2 trillion total Gross Domestic Product (GDP).

### Fiscal Year 1997 Financing (Dollars in Billions)

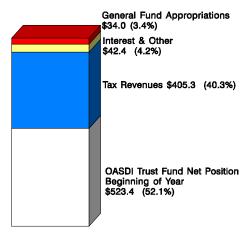
#### WHERE IT COMES FROM ....

#### **Program Financing**

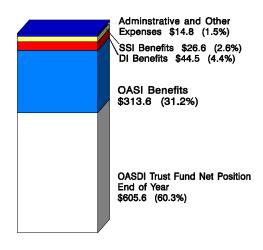
The adjacent charts show the sources and uses of funds to carry out all SSA programs in FY 1997 and the substantial influence of the Social Security OASI and DI Trust Funds. Employment tax revenues continue to increase consistent with increases in average earnings and increases in the taxable earnings base provided in the 1983 amendments to the Social Security Act.

Most resources available to SSA were used to finance current OASDI benefits and to accumulate reserves to pay future benefits. Growing OASDI Trust Fund assets were safely invested in interest bearing obligations of the United States as required by statute. When funds are needed to pay administrative expenses or benefit entitlements, these investments are redeemed to supply cash to cover the outlays.

Additional data on program financing can be found on pages 9 and 10 and 49 through 55.



### ....WHERE IT GOES





# **Service Delivery Network**

SSA's service delivery network is designed to provide responsive, swift and accurate service to the public through its unique organizational structure. SSA's organization features centralized management of the national Social Security programs and a decentralized nationwide network of 10 Regional Offices overseeing 6 Program Service Centers, 1352 Field Offices, 1 Data Operations Center, 36 Teleservice Centers and 132 Hearings Offices.

Field offices are located in cities and rural communities across the nation and are the Agency's physical point of contact with beneficiaries and the public. Additionally, the Social Security disability program depends on the services of 54 Disability Determination Services (DDS) which include all 50 States, the District of Columbia, Guam and Puerto Rico. Through its information processing network, which links its distributed operations with headquarters, SSA has the ability to serve its clients efficiently and effectively.

